



## **Volunteer Expectations & Code of Conduct**

**Thank you for volunteering with Walk 'n' Talk For Life. As a volunteer, you are representing a registered charity committed to supporting mental health and wellbeing in your community.**

Your role is vital in creating a safe, welcoming, and positive space for everyone who attends. By upholding the following expectations, you help ensure the safety, trust, and positive impact of our events.

### **Punctuality & Reliability**

- Arrive at least 30 minutes before the event to help set up.
- Notify your team as soon as possible if you are unable to attend.

### **Professionalism & Courtesy**

- Maintain a positive, friendly, and approachable attitude.
- Wear your Walk 'n' Talk For Life t-shirt to be easily identifiable.
- Represent the charity with respect, inclusivity, and care.

### **Engagement & Participation**

- Engage with participants, answer questions, and offer assistance.
- Follow instructions from event coordinators to ensure smooth operations.

### **Safety & Responsibility**

- Prioritise participant safety at all times.
- Report any concerns or incidents immediately to event coordinators.
- Maintain confidentiality where appropriate.



## **Feedback & Improvement**

- Share your feedback after the event to help us continue to improve and grow Walk 'n' Talk For Life in your community.

## **Respect for Others**

- Respect the diversity and opinions of all participants and volunteers.

## **Feedback & Improvement**

- Share your feedback after the event to help improve future ones.

## **Represent the charity with respect and positivity**

- Volunteers are expected to uphold the values of Walk'n'Talk for Life by being friendly, inclusive, professional, and respectful.

By upholding these standards, you are helping to break stigma, reduce isolation, and build connection and hope for those walking alongside us.

We are grateful to have you as part of the Walk 'n' Talk For Life community.

Thank you for making a difference.

Shannon Nevin + The Walk 'n' Talk For Life Team

shannon@walkntalkforlife.org.au

For more information, [visit our website.](#)